

# Customer Feedback

**COURSE FEEDBACK**

Date: 7th - 10th October 2022 Location of Training: Abuja  
 Course Title: Enhancing & optimizing productivity Your Organization: Cheerful child foundation  
 Discipline: Media communication Name:

Please rate your experience in this course	Not at All 1	2	3	4	Very 5
Did you find the team's administrative support helpful?					✓
Did the course meet your expectations?					✓
Access the meeting room and facilities					✓
Were the course simulations, games or exercises helpful?					✓
Were concepts and information relevant to you?					✓
Did the course delivery have a logical flow that was helpful?					✓
Were the learning objectives for the course met?					✓

What did you enjoy the most in the learning experience?  
The games & exercises.

What areas could be improved?  
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Would you recommend this course to others?  
Absolutely

What courses would you like to take in the future?  
Business Management

Additional comments  
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**FACILITATOR FEEDBACK**

Date: 7/12/22 Location of Training: Kigali (KCC)  
 Course Title: Sustainable Your Organization: NMDPRA  
 Discipline: Whistleblowing Name:  
 Name of Facilitator: Aluse Tukuru

Please rate the facilitator	Not at All 1	2	3	4	Very 5
Was communication effective					✓
Was the course content relevant for the course					✓
Were the presentation slides appropriate and engaging					✓
Were course simulations, games or exercises helpful?					✓
Is the facilitator knowledgeable and experienced on the subject?					✓
Did the facilitator manage allotted time effectively?					✓
Did the course delivery have a logical flow that was helpful?					✓
Were the learning objectives for the course met?					✓

What did you enjoy the most about the facilitator's delivery?  
Ability to demonstrate thoroughly

What areas could the facilitator improve?  
More break time.

Would you love to attend future courses with this facilitator?  
Yes

Additional comments  
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**FACILITATOR FEEDBACK**

Date: 7-11th October, 2022 Location of Training: Abuja, Nigeria  
 Course Title: Effective Time Management Your Organization: Cheerful Child Foundation  
 Discipline: Education Name:  
 Name of Facilitator: Abigail Obengbe

Please rate the facilitator	Not at All 1	2	3	4	Very 5
Was communication effective					✓
Was the course content relevant for the course					✓
Were the presentation slides appropriate and engaging					✓
Were course simulations, games or exercises helpful?					✓
Is the facilitator knowledgeable and experienced on the subject?					✓
Did the facilitator manage allotted time effectively?					✓
Did the course delivery have a logical flow that was helpful?					✓
Were the learning objectives for the course met?					✓

What did you enjoy the most about the facilitator's delivery?  
Pomodoro Technique

What areas could the facilitator improve?  
Getting e-facilitator feedback forms.

Would you love to attend future courses with this facilitator?  
Financial and resource management.

Additional comments This course was really impactful and timely for me.

**FACILITATOR FEEDBACK**

Date: 07/12/2022 Location of Training: Kigali Conference Centre  
 Course Title: Sustainable Industry Your Organization: Kensco  
 Discipline: Harmony & Impact Name:  
 Name of Facilitator: Nasyaba Tukuru

Please rate the facilitator	Not at All 1	2	3	4	Very 5
Was communication effective					✓
Was the course content relevant for the course					✓
Were the presentation slides appropriate and engaging					✓
Were course simulations, games or exercises helpful?					✓
Is the facilitator knowledgeable and experienced on the subject?					✓
Did the facilitator manage allotted time effectively?					✓
Did the course delivery have a logical flow that was helpful?					✓
Were the learning objectives for the course met?					✓

What did you enjoy the most about the facilitator's delivery?  
Lecturer Delivery + Practical Seminars

What areas could the facilitator improve?  
None

Would you love to attend future courses with this facilitator?  
Yes

Additional comments Excellent delivery